WORKSHOP ON

BUSINESS CONTINUITY PLANNING & DISASTER RECOVERY



Zimbabwean participants can pay in ZWL equivalent at the prevailing interbank rate

(Background)

Usually, it is not known when a disaster is going to strike. However, when you have prepared for it adequately, its impact might not be so severe and the ability to recover from it might be enhanced. The COVID-19 pandemic has exposed weaknesses and gaps in the business continuity and disaster recovery plans of many organisations. Most organisations came to a standstill as they could not sustain their business operations at a time when workers' health and safety were the main priorities. While others transitioned successfully to remote working, this was not without challenges as organisations could not operate at their optimal capacities due to a lack of supporting infrastructure. Moreover, businesses were exposed to a new set of risks, including those related to information systems, personnel and relationships, among others. These risks will continue to affect organisations and countries in the foreseeable future.

It is imperative that organisations implement disaster recovery and Business Continuity Plans (BCP) and Disaster Recovery Plans (DRP) to prepare for any potential disruptive event like the on-going pandemic. This is an essential part of any risk mitigation plan as it provides detailed strategies on how the business will continue after severe disruptions and disasters. In the event of a disaster, the business continuity plan will help the organisation to continue operating with minimal disruption.



Course Objectives

- To equip participants with the requisite knowledge in the development and implementation of a business continuity process;
- To equip participants with the knowledge to identify assess risks, identify hazards and risk factors, threats and vulnerabilities:
- To enhance participants understanding of how to test and maintain a business continuity plan; and
- Learn how to develop a disaster recovery plan to improve organisational resilience.

Course Content

- Definitions and concepts in Business Continuity Planning & Disaster Recovery;
- Introduction to Business Continuity and Disaster Recovery;
- Risk Assessment: Identifying Hazards and Risk Factors, Threats and Vulnerabilities;
- Business Continuity Planning: Developing and Implementing a Business Continuity Plan;
- IT Disaster Recovery: Back Up Strategies and Data Recovery **Strategies**
- Defining Sources of Risk;
- Disaster Recovery Planning: How to build a Disaster Recovery
- Managing Risks;
- Designing Contingency Arrangements;
- Responding to Incidents.

Target Group

Security managers, service level managers, marketing managers, supply chain managers, Information and Communication Technology staff, project managers, finance managers, human resources managers, and all managers in an organisation.